



# Harrow Way Community School

Learning for life, success for all

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5<sup>th</sup> December 2024

Dear Parent/Carer

## Introducing the Bromcom Parent App

At Harrow Way Community School, we are always looking for ways to enhance communication and provide you with better access to important information about your child's education. To support this goal, we have recently transitioned from SIMS to a new management information system (MIS) called Bromcom.

One of the key features of Bromcom is the **My Child at School (MCAS) Parent App**, which will serve as a single, convenient platform for you to access essential school-related information.

With the MCAS Parent App, you will be able to:

- View the school calendar.
- Receive notifications and messages from the school.
- Access announcements and key parent documents.
- Check and update your child's details.
- Track attendance and behaviour.
- View reports, timetables, and exam schedules.

Once these key systems have been embedded we will be expanding the app's functionality to include Parent Consultation Evening bookings, Homework and Online payments. Further information on these developments will be shared with you in due course.

We are confident that the MCAS Parent App will simplify your experience and improve communication between school and home.

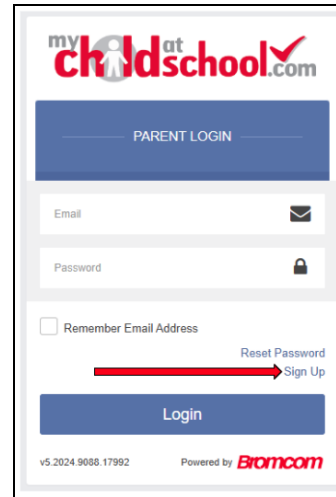
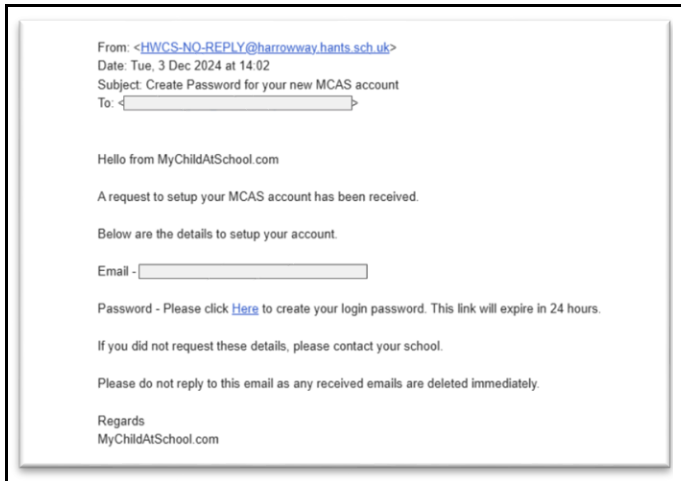
## What's Next?

Accounts will be automatically created for all individuals listed as having parental rights, using the email addresses currently on file with the school. On Monday, you will receive an email from the school with:

1. A link to the Parent Login screen.
2. Instructions to create your password.

Example overleaf:





Once your password is set, you can access the app via:

- The [MCAS desktop version](#)
- The iOS app (available in the App store) Download the [iOS Phone App](#)
- The Android app (available on Google Play). Download the [Android Phone App](#)

The email link from MCAS is only valid for 24 hours, this is a General Data Protection Regulation (GDPR) set by Bromcom. Once this period has elapsed you will need to access the MCAS [site](#) and use the sign-up option. This will **only** accept the primary email address that you have provided to Harrow Way.

### Need Support?

We will be hosting a support session during the 'Meet the Tutor' event on **Thursday, 12th December**, from 1:00 PM to 6:00 PM in the Learning Resource Centre. Our team will be available to help with any questions or technical issues you may have. Additionally, the official Parents' Guide to MCAS is available [here](#).

Please contact me at the school if:

- You do not receive the registration email by Thursday, 12th December, or encounter issues while resetting your password.
- You believe your email address or contact details are incorrect.
- You cannot view all of your children attending Harrow Way within the app.

However, please refrain from contacting me for:

- Unexpected behaviour events displayed in the app.
- Minor discrepancies in your child's attendance.

For these concerns, you are welcome to reach out to your child's tutor directly.

We are excited about the positive impact this change will have and look forward to your feedback as we roll out the MCAS Parent App.

Thank you for your ongoing support.

Yours faithfully

A handwritten signature in black ink that reads 'Paul Townsend'.

Mr Paul Townsend  
Associate Senior Leader